

| Mistakes to Avoid | Ask Your Landlord | Ask Other Tenants |
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| Noise Problems | What are the rules governing tenant noise, and how are they enforced? | Have you been bothered by noise from trains, planes, dogs, or neighbors? |
| Poor Condition / Unfinished Repairs | See the actual apartment, not a "similar apartment." If the landlord agrees that something requires refurbishing, get a written commitment as part of the lease, rather than relying on verbal assurances. | When something breaks, how responsive is the landlord about fixing it? |
| Parking Shortage | Is there a designated parking place with the apartment? | Are you always able to find parking for yourself? Are your guests able to find parking? |
| Transportation Issues | Where is the nearest mass transit? | Is snow removal prompt after a storm? |
| Computer Connection Problems | Where are electrical outlets and phone jacks located? | Are high-speed Internet connections available in this location? |
| Laundry Hassles | Where in the building are washers and dryers? | If tenants share laundry facilities, are they usually available? |
| Surprise Expenses | Who is responsible for paying for electricity, heat, Cable TV, and water? | Have you been surprised by any hidden expenses? Have rent increases been reasonable? |
| Fire or Theft Losses | What security features and fire protection features do you have? | Is security a priority of the landlord? |

http://www.springstreet.com/apartments/fyp/reading_room/search/hf_remorse.shtml; Kling, Arnold & Homefair.com; 18 September 2002.